(ग) जी, नहीं । राजभाषा अधिनियम/नियमों के अन्तर्गत अपेक्षित सरकारी काम यथासंभव हिन्दी में किया जा रहा है । सामान्यतः मंत्रालय में निविदाएं आमंत्रित नहीं की जाती है । इस मंत्रालय के प्रशासनिक नियंत्रणाधीन सरकारी क्षेत्र के कुछ उपक्रमों में, जो निविदाएं जारी करते हैं, इस प्रकार की निविदाएं हिन्दी तथा अंग्रेजी दोनों भाषाओं में जारी करने के बारे में शुरूआत कर दी गई है ।

(घ) इस मंत्रालय में हिन्दी के कार्य को बढ़ावा देने की दिशा में निम्नलिखित उपाय किए जा रहें हैं ; (क) राजभाषा कार्यान्वयन समिति की बैठकों, (ख) हिन्दी के प्रगामी प्रयोग के बारे में तिमाही प्रगति रिपोर्टें मंगवा कर तथा उनकी समीक्षा करके, (ग) समय समय पर निरीक्षण करके तथा जहां कहीं आवश्यक हो सुधारात्मक उपाए सुझाकर, (घ) नकद पुरस्कार देकर हिन्दी में टिप्पण तथा आलेखन का व्यावहारिक प्रशिक्षण देकर, (च) हिन्दी कार्यशालाओं का आयोजन करके तथा (छ) विभिन्न स्तरों पर वाद विवाद प्रतियोगिताओं का आयोजन करके सरकारी काम में हिन्दी के प्रयोग की लगातार समीक्षा की जाती है ।

New coal mining projects in Madhya Pradesh and Andhra Pradesh

20. SHRi R. SAMBASIVA RAO: Will the Minister of STEEL, MINES AND COAL be pleased to state:

(a) whether it is a fact that the Central Government have recently approved an investment of Rs. 52.45 crores for two new coal mining projects in Madhya Pradesh and Andhra Pradesh; and

(b) if so, what are the details in this regard?

THE MINISTER OF STEEL, MINES AND COAL (SHRI VASANT SATHE): (a) and (b) Yes, Sir. Government have recently approved investment on following two new coal mining projects:

Sl. No.	Name of project	Location	Proposed investment (Rs. Crore)	Capacity (Lakh tonnes)
1	Bangwar Underground (WCL) . . .	Madhya Pradesh	25.14	6.50
2	Godavari Khani No. 10-A incline (SCCL) .	Andhra Pradesh	27.31	5.70
		TOTAL :	52.45	12.20

Complaints on unsatisfactory working of the Nationalised Banks

21. SHRI R. SAMBASIVA RAO: Will the Minister of FINANCE be pleased to state:

(a) what is the number of complaints received by the Central Government regarding the unsatisfactory working of the nationalised banks during the first half of the current calendar year; and

(b) what special measures have been taken or propose to be taken to improve the working of the nationalised banks?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRi JANARDHAN POOIARI): (a) About 7300 complaints relating to delays in encashment of cheques|drafts|payment to -pensionersjsettlement of deceased accounts, delay in issue of drafts, indifferent behaviour of the bank staff, non-sanctioning of loans etc. were received in the Banking Division during the period 1.1.1985 to 28.6.1985.

(b) The task of , improving customer service in banks is being given a very high priority by the Government Chief Executives of public sector banks have been asked to personally involve themselves' fn measures to improve customer service and